

END OF 2009/2010 SCHOOL YEAR REPORT

General Activity Report from March—May 2010:

- Six new servers added to the Brush network—enhancing computing power.
- Exchange server running with district-wide access.
- Symantec anti-virus server configured and beginning to migrate software.
- System (Symantec Ghost) Cloning server.
- Dynamic Host Configuration protocol (DHCP) Server.
- Domain Controller for District
- Domain Controller for Brush High School.

Thumb Drives, IPODs, Laptops—21st century technology devices.

- The Technology Department and the Technology Committee have agreed to open the classroom use of 21st century technology such as thumb drives, cell phones, IPODs, and some laptops when authorized.
- A new Acceptable Use Policy has been drafted and is in front of the School Board for approval.
- New policies exist—Expect more information at the start of the new school year.

DISTRICT TECHNOLOGY CHANGES PLANNED FOR THE SUMMER

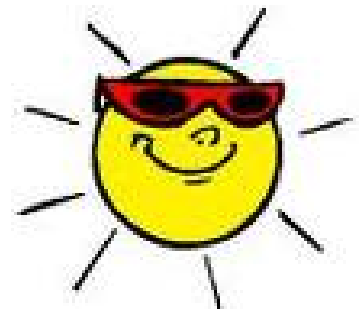
These are some of the visible changes to the Brush network planned for implementation this summer.

- New District website in production.
- Phase-out of Novell Servers in a general effort to standardize.
- Establishing procedures to utilize 21st century technology in the classroom. i.e. Opening access to allow flash drives and other technology in the classroom.
- Revamping both High School labs and upgrading software.
- Working on methods to build a usable lab at Thomson
- Creating a new infrastructure to streamline and enhance NWEA testing .
- Beginning the process to establish wireless access.

- Reconfiguration and redeployment of effective printer usage in each school.
- Build a new server for Brush High School the Teaching Lab.
- Building a Library computer lab at the High School.
- Introduction of SchoolDude online job ticket requests. See article on page 2.

The following may or may not be as visible:

- Physically cleaning all district machines.
- Discontinuing static I.P addresses on district teacher and lab machines. Moving to DHCP.
- Planned changes and enhancements to the network infrastructure where possible.
- Reconfiguration of the



Brush Middle School Student server. This should alleviate some of the current issues being experienced in NWEA testing at the Middle School.

- Relocating Middle School Servers to enhance stability.
- Enhanced password management

PLAN TO ATTEND THE 2010/2011 TECHNOLOGY KICKOFF SESSION

When you return to school this coming school year—please plan to attend a session of the 2010-2011 Technology Kickoff and Information Meeting.

This will be scheduled at each school for your convenience.

Items discussed will overview the new technology and provide any training necessary to launch your school year right.



SCHOOL DUDE ITDIRECT COMING 2010-2011

ITDirect is a powerful, online technology incident and help desk management tool that streamlines the entire technology workflow process, from incident request to resolution.

ITDirect will assist us in improving productivity and efficiency and reduce incident requests by 20% through request troubleshooting and a self-help knowledge base.

ITDirect's provides tracking and reporting capabilities,

our district can make smarter, data-driven decisions related to IT support staffing levels and technology training needs – it keeps requesters and technicians accountable for and informed about request status and helps IT teams get credit for all the work they do.

Look for the launch of this tool at the beginning of the 2010-2011 school year.



IN-BUILDING TECH REPRESENTATIVE TO HAVE GREATER ROLE IN 2010-2011

We are working to provide you a greater degree of support through empowerment of your stipend in-school Tech Rep.

They will have greater access to perform minor troubleshooting and enhanced ability to correct minor technology issues within your building.

All non-emergency in school technology issues should be first reported to your in-school Tech Rep. They will determine if they are able to resolve the issue without further assistance or whether to escalate the issue to the Technology Department staff.

Please expect more details

“Our primary goal is to enhance the 21st century classroom experience through continuously working to upgrade technology.”

*Brush Technology
Department*

HAVE A GREAT SUMMER BREAK!!!

HAVE FUN IN TAHITI—OR WHEREVER YOU SHOULD TRAVEL THIS SUMMER. :-)

